



# PayPerWork Order Form

PayPerWork is a flexible & easy to use all in one business management & accounting system for service based businesses.

The below price includes:

- Program Installation CD and Getting Started Guide.
- All Program Upgrades and Enhancements.
- Email and Telephone Technical Support.
- F.A.Q. and Fact Sheets on tricky transactions.
- Optional L&H Electrical Group Price List download daily or monthly.

## How to Order

- 1) Print these forms.
- 2) Select the User Type you wish to purchase.
- 3) Complete your contact details.
- 4) Select & complete your payment details.
- 5) Read the Terms & Conditions on the next page & accept by signing below.
- 6) Return this sheet to:

	Single User	Multi User *
PayPerWork® Solution (Includes first 12 months annual support & maintenance**)	\$ 2,120.00	\$ 3,230.00
L&H Price List Annual Subscription (Optional)	\$330.00 <input type="checkbox"/>	\$330.00 <input type="checkbox"/>
<b>TOTAL</b>	<b>=====</b>	<b>=====</b>

Prices above are including GST. Prices are subject to change without notice. All products sold are subject to the terms & conditions of the manufacturers licensing agreement.

\*Multiuser user licence covers 4 users; extra users are \$220 per user.

\*\* Annual support after initial 12 months: Single User \$415.00 (Inc GST) Multi User: \$641.00 (Inc GST).

## Post to:

Payperwork  
P.O. Box 440  
Diamond Creek VIC 3135

## Terms & Conditions

As outlined on page 2 of this document. Please retain page 2 for your reference. Return page 1 only.

By signing below you are indicating that you have read & accept the terms & conditions as outlined on page 2 of this document.

Name		
Company		
Address		
Suburb	State	P/Code
Telephone	Fax	Mobile
Email Address		
L&H Account # <small>If applicable.</small>	Home Branch	

Please find attached my Cheque/Money Order (made payable to Payperwork Pty. Ltd.)

Please charge my  Visa  MasterCard  American Express

Card Number                 exp

Signed \_\_\_\_\_

Cardholders Name \_\_\_\_\_ Signature \_\_\_\_\_

Name \_\_\_\_\_

Please find attached my funds transfer receipt for deposit directly into your bank account.

Date \_\_\_\_\_

BSB: 063=594 Account Number: 1037 1294 Account Name: Payperwork Pty. Ltd.

## Any Questions?

Email the sales team at [sales@payperwork.com.au](mailto:sales@payperwork.com.au)

Call us on 03 9879 3105



# Annual Maintenance Service

## Terms & Conditions

### Web Site access, Email and Telephone support

- Annual maintenance is **MANDATORY** and entitles the user to access to the user section of the PayPerWork website limited to the term of the maintenance agreement. This includes access to program upgrades and other information that is published on the web site. If the user does not have internet access, program upgrades that become available will be provided on CD as necessary and at the request of the user. Payperwork Pty Ltd does not warrant that program upgrades will become available during the term of the agreement.
- Annual maintenance entitles the user to unlimited email support on topics relating to PayPerWork. Response time within 24 hours. In many cases this will be much sooner. (Email requests for support that are lodged over the weekend and on public holidays will be responded to with 24 hours of the next working day.) However there will be situations where the issue may take longer to resolve. In this case we will send an email to update you on the progress. If an issue cannot be explained via email you will be contacted by telephone for more information or explanation. This does not include support where on site instruction on the use of the program is deemed to be the nature of the issue.
- Annual Maintenance entitles the user to Telephone support on technical issues relating the installation or the program, upgrade assistance, data recovery assistance (where possible), software and / or data faults that are preventing the software from operating or causing a major business impact and **minor functionality and basic assistance on the use of the program**. Telephone and email support does not cover internet and email connectivity issues caused by hardware, other software, networking issues and service providers. Telephone and email support provided under the annual maintenance agreement does not cover bookkeeping, accounting, and business issues. The nature of your call will be determined by the consultant handling your call.
- Depending on the call volume at the time of the call, response may not be instant. A return call will be made as soon as possible after the call is received. Telephone support is available between 9am and 5pm Monday to Friday and excludes public holidays as awarded to Melbourne businesses.

### Data recovery

- Maintenance and support covers assistance with recovery of lost data. Every effort will be made to assist with full, and if this is not possible, partial recovery of data. Where no good backup is available and data is corrupt, Payperwork can attempt to repair the data and reinstate balances where possible at the users' expense. Payperwork will not be liable for data lost by any cause including user error, power failure, hardware and networking. As stated in the license agreement Payperwork does not warrant that the program will be error-free.

### Acceptance of Terms & Conditions

Please sign the first page indicating that your have read, understood & accepted the terms & agreements.

Order forms can be returned\* to

Payperwork Pty Ltd

P.O. Box 440, Diamond Creek, 3089

\* If you are returning this form by mail, please keep a copy of page 2 for your own reference.